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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Paul M. Brennan

Serial No.

09/739,706

Filed

December 20, 2000

For

METHOD, DEVICE AND SOFTWARE FOR ASSESSING URGENCY

OF INCOMING COMMUNICATIONS

RECEIVED

Group No.

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Examiner

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MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

- 1. Amendment and Response to Office Action;
- 2. Combined Revocation of Previous Power of Attorney, Appointment of New Attorneys, and Statement Under 37 C.F.R. 3.73(b);
- 3. Change of Correspondence Address; and
- 4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP NON-FEE AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 24, 2003.

Mailer

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